Silent Gliss Move Hub For Crestron Home

Revision: 1.04
Date: 16 October 2026

Supported Installation

This is a Crestron Home driver for Crestron Home processors.

Description

Ultamation's Silent Gliss Move Hub driver allows a Crestron Home system to control Silent Gliss shades and curtains. The driver provides control of an individual shade's level and control of group shades simultaneously. The driver also supports the ability to recall and stop any Silent Gliss scenes.

To achieve this, you will need the following:

- A Silent Gliss Move Hub
- A Silent Gliss shade or curtain track

Install the Silent Gliss shades and curtains as instructed by the Silent Gliss user manual. Once they have been added to the Silent Gliss Move Hub, the driver will discover the devices and each will be added as a device in the managed platform folder of the driver. If you have scenes set up, there will also be a "Scene Tile" which is used to display and recall the scenes.

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Installation

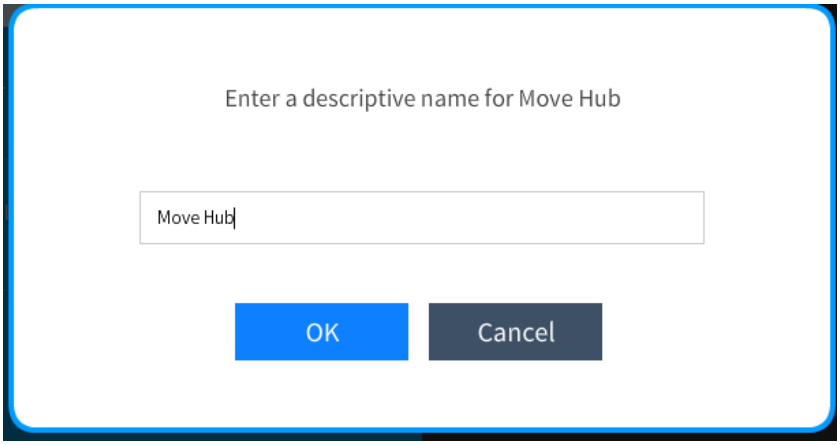
The driver can be found under:

Drivers > Platform > SilentGliss > Move Hub

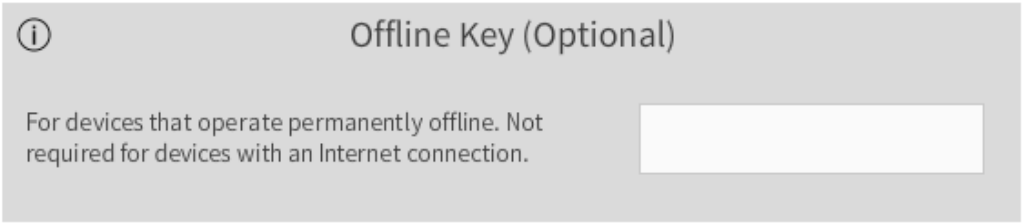
Adding the Driver

Ensure a room is selected, and then click on the '+' against the appropriate device.

You will be asked to provide a descriptive name – this can be anything you wish.



The driver is licensed via the cloud, but an optional "offline" key can be requested under special circumstances. Please FIRST refer to the "Licensing" section below and then contact support@ultamation.com if you REQUIRE offline activation. The same offline key can be used for multiple driver instances in the same system.

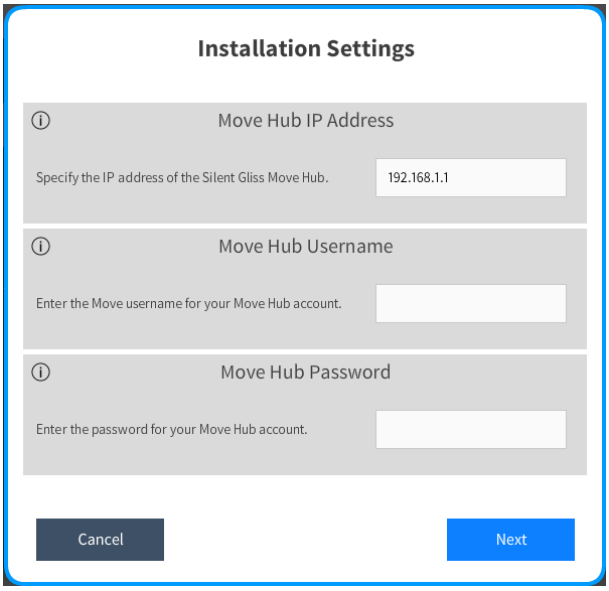


If you do not have a cloud licence and do not enter a valid offline licence key, the system will function for ONE hour and then control will be suspended. The offline licence key can be entered at any time after initial setup without having to reconfigure each tile.

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Other Installation Settings

The other installation setting are as follows:



Move Hub IP address

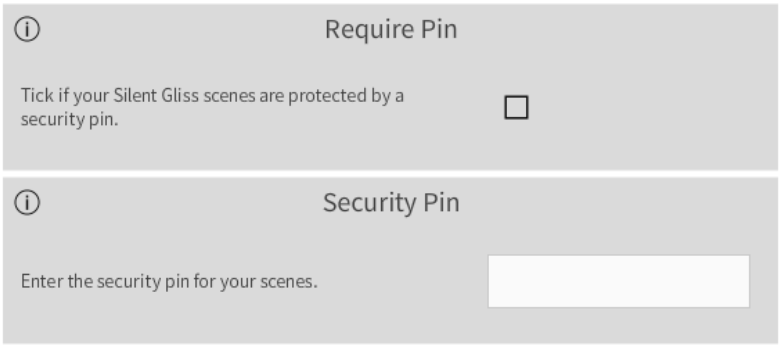
Enter the IP address of the move hub, if this changes the driver will need to be reloaded.

Move Hub Username

This is the username of the account authenticated with the Move Hub.

Move Hub Password

This is the password of the account authenticated with the Move Hub.



Require Pin

If your scenes require a pin to be activated you must tick this box.

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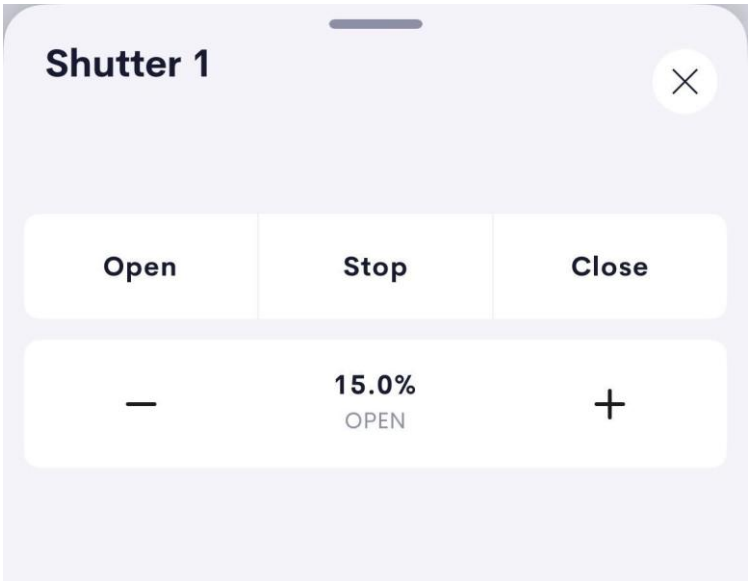
Security Pin

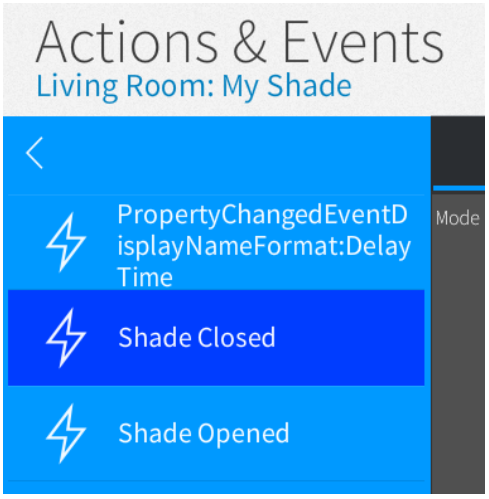
This is the pin that has been preset in the Silent Gliss Move app.

Shades

Silent Gliss shades can be found in the managed platform folder of the Move Hub and added to a room. Each shade can open, close, stop and set the level. Each shade also displays feedback for the current open percentage of the shade and has independent feedback events for when the shade is either completely open or closed.



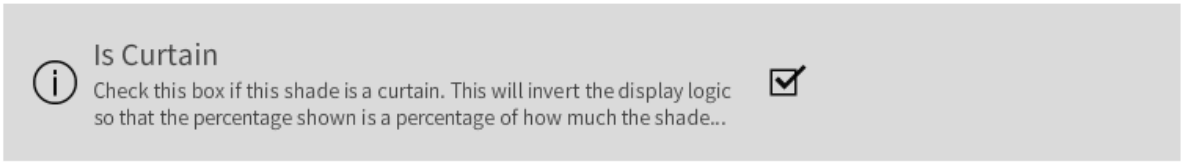




Curtains

All shades come with an installer setting of “isCurtain”. Curtain track logic is inverted so you may need to check this box to see the feedback you expect.

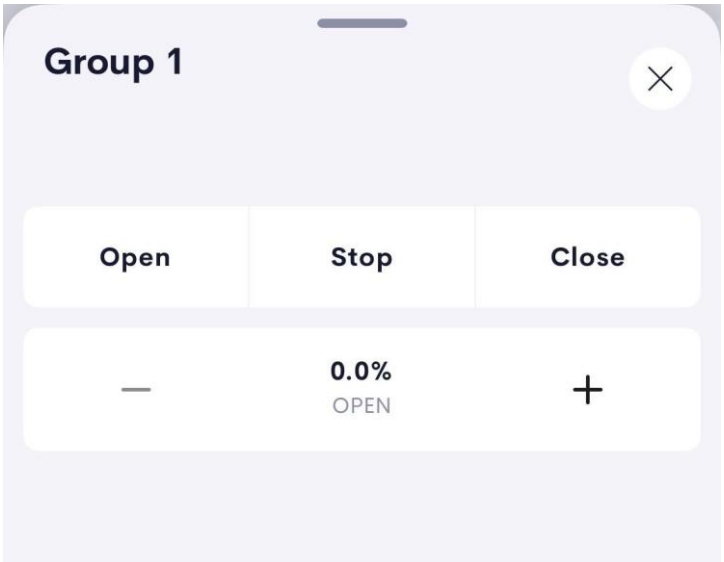
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Groups

Silent Gliss groups can be found in the managed platform folder of the Move Hub and added to a room. Each group can open, close, stop and set the level. Each group also displays feedback for the current open percentage of the group.



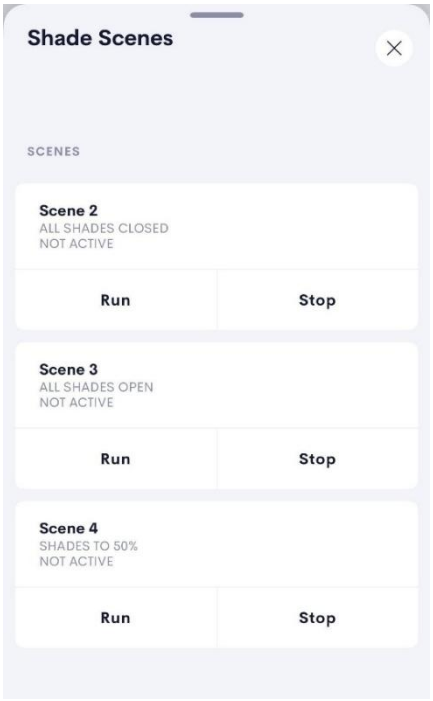


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Scenes

If Silent Gliss scenes are enabled, then the managed platform folder of the driver will contain a Scene Tile. The scene tile allows the ability to recall scenes or stop running scenes. It also displays which scene is currently running if any. Each scene is also programmable, meaning the Run and Stop commands can be triggered via Crestron Home programming.



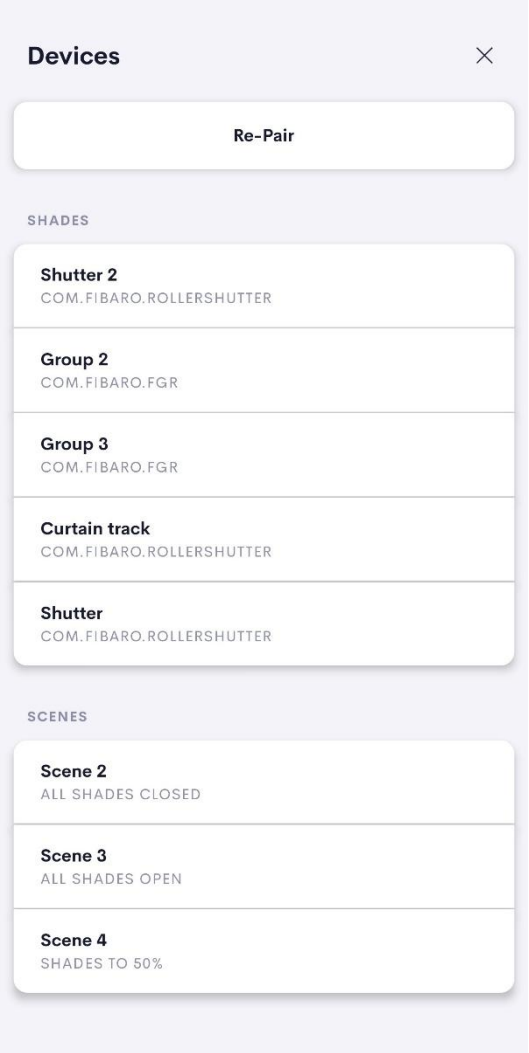


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Pairing Tile

A pairing tile can be found in the managed platform folder of the Move Hub and added to a room. It contains a button that you can press which will re-pair the processor with the hub and detect any changes in the configuration. It will also display all the Shades and Scenes that have been received from the hub.



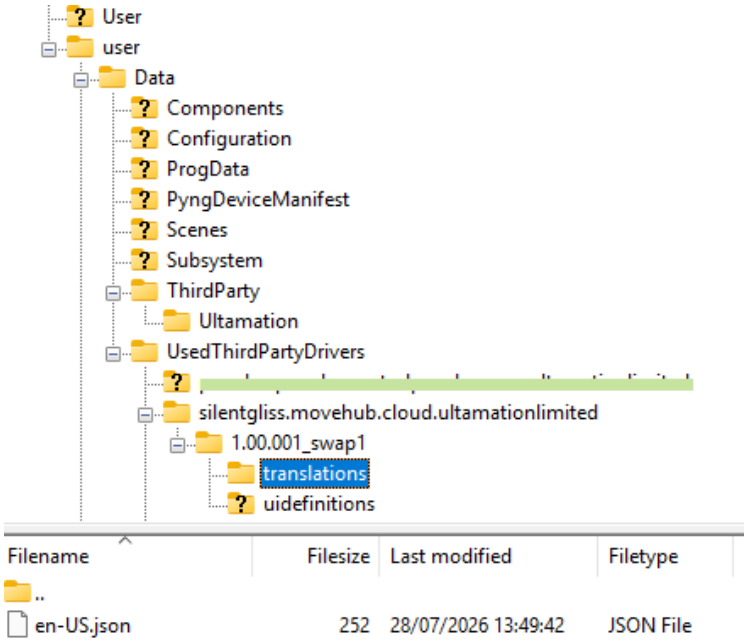


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Creating Translation Files

To create a translation file, connect to the Crestron Home Processor using an FTP client and navigate to "*user/Data/UsedThirdPartyDrivers*". There should be a folder named "silentgliss.movehub.cloud.ultamationlimited", which will contain one or more folders with names corresponding to the version number of the driver.

Open the folder with the version currently in use. Inside, open the translations folder, and copy "*en-US.json*" to your PC. You can then change the translation values and save the .json file as a new file with the correct language code as the name.



Example

To translate the driver to French (France), the following steps should be taken:

- Open the translations folder and copy "*en-US.json*".
- Translate keys to desired language, changing "Open" to "Ouvert", etc.
- Save the file as "*fr-CA.json*".

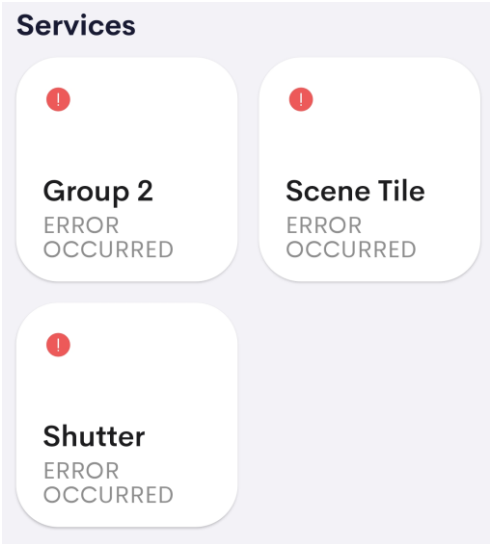
Now, copy the new .json file to the same folder that the "*en-US.json*" file came from, and repeat for all languages you wish to create translations for. Reboot the processor, and the translations should then be usable.

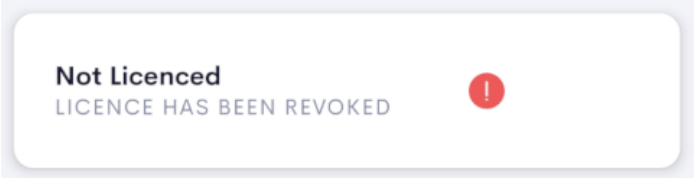
If the translations do not show, and the device is running Crestron Home set to French, please check that the file name is correct.

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Licence Changes

When requesting a licence status update from Ultamation's cloud licencing server, it is possible for a licencing error to occur, causing the UI tiles to switch to an error state and become unresponsive.





The following licencing errors may occur:

- Licence Expired – The trial period for this driver has expired, and a cloud licence for this driver has NOT been found.
- Licence Invalid – This driver has an invalid cloud licence.
- Licence Revoked – The cloud licence for this driver has been revoked.
- No Contact – There was an error contacting Ultamation's cloud licencing server.

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Support

If you have any issues with an integration solution please let us know by contacting Ultamation support on support@ultamation.com and please include as much detail about your issue as possible, such as a recent processor error log.

Licence verification messages are posted to the error log, so please ensure you have checked this.

Licensing

This integration solution (including software, images and all other associated assets distributed as part of the purchased download package) is licensed on a PER PROCESSOR basis.

A purchase should not be completed without correct information as refunds cannot be issued for errors or changes made to details following purchase.

This is an electronic product and there is no physical delivery.

The integration solution is provided without any warranty with respect to the reliability of the controlled device or changes to device protocol. We will endeavour, through best efforts, to maintain the integration solution's functionality and any bug fixes will be provided free-of-charge. Additional functionality may be released as a variation of this integration solution and this will be a separate, purchasable, product.

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Cloud Licence

This integration solution contacts Ultamation's licensing server at startup. If the server finds a matching licence for the integration solution and processor then the integration solution will be licensed. Otherwise, the integration solution will check the offline licence key. If you purchase a licence **after** you have loaded the integration solution, please reboot the system to see changes take effect.

If you purchased a licence **before** it was migrated to the cloud service, i.e. you have a licence key already, you must enter this into the **Offline Key** user attribute. If you purchased the integration solution **after** it was migrated, and you don't have a licence key, no further action is required.

If no licence exists for the product/processor the integration solution will enter a short trial period (ONE HOUR) to allow for verification of correct control or evaluation.

To request an OFFLINE key, please contact support@ultamation.com with your order details and a brief explanation why you REQUIRE offline activation. Ultamation reserve the right to refuse offline activation.

NOTE: Once an offline key has been issued no further licence changes will be granted. Moving the integration solution to a new processor will require an additional licence purchase.

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